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|  | **Thornhill Market Florist Event Contract** **TERMS:** Payments must be in cash, check, or credit card. If a credit card is used, there will be an added surcharge of 2% to the order, due to the credit card processing fees. A retainer of 20% of the total amount is required for confirmation of the event date. THE CLIENT’S retainer is NON-REFUNDABLE. This contract applies to the floral selections described on the event invoice that is filled out at consultation. The balance is due two weeks prior to the event date. If the event is booked less than 1 week prior to date then entire amount is due upon booking. Additions will be accepted up to one week prior to the event date. No guarantee is given that the same flowers will be available on orders made less than two weeks prior to the event. Color and style will match as close as possible**CONSULTS:** The first consultation is free and lasts for one hour. An additional consult at the florist is available for $25 an hour, with a minimum of one hour. Off site inspections are available by appointment for a $50.00 per hour. If THE CLIENT needs to come in and talk for any reason and is less than fifteen minutes long, then there is no charge. If items or communication is relayed via email, there are also no fees. If there is any consultation fees accumulated, they will need to be paid for before the flowers are delivered.**CANCELLATIONS:** THE CLIENT understands this is a custom order. THE CLIENT also understands if payment is not made in full one week prior to the event date, this contract is canceled and all payments are forfeited. Contract cancellation must be made in writing or by email. Contract cancellations made before final payment, will receive a refund of monies paid, less non-refundable retainer. Cancellations made less than 1 week prior to the event date will receive NO refund.**SUBSTITUTIONS:** We reserve the right to make substitutions in the event the flowers received are not of the quality suitable for your event. In this event, the integrity of the proposed color scheme will be maintained and flowers of equivalent value will be used. Example: Wax flowers ordered as a filler flower for bouquets but weather conditions cause unavailability or poor quality. Pink heather or similar filler would be used. Red roses would NOT be substituted for white orchids.**RENTALS:** All rentals are to be returned 5 days after event or additional rental fees will be charged. If rental items are broken or not returned with in the five days allotted, you will be charged full retail price.**EXCLUSIVITY:** It is understood that Thornhill Market Florist will act as the sole and exclusive florist for your event. By signing this contract THE CLIENT agrees that no other person or company, professional or otherwise, shall provide fresh or artificial floral products for THE CLIENT’S event location or event reception without the consent of Thornhill Market Florist. This clause protects the image of Thornhill Market Florist from assumption that might occur from event attendees. Some exceptions might apply.**EVENT GUIDE:** In the event that THE CLIENT will not be available during flower delivery THE CLIENT will be responsible for having a designated person meet the florist at the location of drop off. This is to ensure that all items are delivered and accounted for. If there is any set up on the part of Thornhill Market Florist, it is THE CLIENT’S responsibility with the event location(s’) coordinator as to what is acceptable, for example, candles, vases, etc… The person delivering the flowers will NOT be held accountable for any damages that may occur if there is not a designated person to sign for and accept delivery. We are not responsible for incorrect delivery times or locations given to us by THE CLIENT.Thornhill Market Florist reserves the right to cancel this contract if at any time it feels that the obligations cannot be met. In the event of fire, natural disaster, tragedy and/or conditions beyond its control, Liability is limited to full refund of all monies paid.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ This agreement contains the entire understanding between “Thornhill Market Florist” and THE CLIENT. It supersedes all prior and simultaneous agreements between the parties. The only way to amend this agreement is to do so in writing, and providing the document is signed by all the relevant parties and received within one month of the event date unless otherwise specified.**ENCLOSED**: Wedding Planning WorksheetRental Agreement\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Flowers and vases specification list\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Event Location(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Event Date: \_\_\_\_\_\_\_\_\_\_\_\_\_ Retainer: $\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date Paid: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_THE CLIENT understands and agrees to the terms of this contract. Client Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Client’s Printed name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Thornhill Market Florist 7509 Yonge Street, Thornhill, On., L3T 2B4  Phone: 647 760-0409 email: thornhillflorist@gmail.com   |
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